

Website Notification
ATM Skimming Incident

On March 11, 2018, Lincoln Park Community Credit Union (“LPCCU”) became aware that a skimming device had been placed on the credit union’s ATM located at 1400 Emmons Blvd, Lincoln Park, MI 48146. The incident only affected debit card transactions at LPCCU between February 5, 2018 at 6:06 a.m. to February 6, 2018 at 8:56 p.m.

The device may have acquired the following of the affected individuals’ personal information that was stored on the cards used in connection with such transactions during the relevant time period: individuals’ names, card numbers, card expiration dates and personal identification numbers (PINs). LPCCU’s core banking systems were not compromised or impacted as a result of this incident.

Upon learning of the incident, we launched an investigation and confirmed removal of the device. We are also cooperating with local law enforcement’s ongoing investigation into the incident.

Additionally, LPCCU immediately began contacting its affected members to notify them of the incident. We closed all affected cards and are issuing new cards to those affected members. Members who experienced unauthorized withdrawals as a result of this incident have had those funds deposited back into their accounts. We also have undertaken reasonable and appropriate steps to reduce the possibility that something like this does not happen again in the future, including working with Diebold, the ATM manufacturer, to further secure the subject ATM.

As noted above, we believe that this incident affected only those individuals who conducted card transactions at the subject ATM between February 5, 2018 at 6:06 a.m. to February 6, 2018 at 8:56 p.m. Other members’ cards have not been affected.

Individuals who may be impacted by this incident should refer to the notice they will receive in the mail regarding steps they can take to protect themselves. In general, we recommend that they remain vigilant to protect against potential fraud and/or identity theft by, among other things, reviewing their account statements and credit reports closely. If any affected individual detects any suspicious activity on his or her account, he or she should notify LPCCU, if it is an LPCCU account, or the financial institution responsible for such account. Any such individual should also promptly report any fraudulent activity or any suspected incidents of identity theft to proper law enforcement authorities.

Individuals who believe that they may have been impacted by this incident and have questions regarding this incident may contact us at 313 389-2300 during regular business hours.